

Franklin Transit Authority
Locally Developed Human Services Transportation Coordinated Plan
Locally Developed Human Services Transportation Coordinated Plan is on the disc.

1. An assessment of transportation needs for individuals with disabilities, older adults, and persons with limited incomes;

The 2000 census reported the population of the City of Franklin TN at 41,842. Of those, 4,787 (or 12.8%) are disabled, 3,093 (or 7.4%) are over the age of 65, and 2,744 (or 6.7%) are living below poverty level.

There are very few transportation options available for those individuals that do not own a vehicle or cannot drive. These individuals must rely on other or go with out access to medical services, pass up opportunities for employment purchase food and other necessities.

2. An inventory of available services that identifies areas of gaps in service and duplication of services;

Only a few entities in Williamson County have equipment and staff to provide transportation services to these populations. Waves, Inc. has vehicles in their group homes. Churches do not have accessible vehicles or volunteers to operate them. The senior citizens center does not have a vehicle. United Way of Williamson County has established a task force to address transportation needs and service options, and coordination between entities.

The options for transportation services in the City of Franklin are as follows:

- Senior Transport Partners provides escorted transportation to medical appointments for seniors in need, living in Williamson County.
- Mid-Cumberland Human Resource Agency provides transportation services to seniors and persons with disabilities traveling into or out of the City and Williamson County.
- The Franklin Transit Authority Offers fixed route service within the core of Franklin and transit on demand service up to 2.5 miles around the transit routes within the City limits.

3. Strategies to address the identified gaps in services; and

United Way of Williamson County has established a task force to address transportation needs and service options, and coordination between entities. The Franklin Transit Authority sits on this committee and works with members of the committee to identify gaps in service. The biggest gaps in service continue to be a lack of services available, or need out pacing demand, especially for escorted transportation and curb to curb transportation. The committee meets quarterly to address gaps in service and coordinate solutions. These meetings have provided solutions and have begun to web services together.

The Franklin Transit Authority works with United Way of Williamson County to keep an updated list of stakeholders to keep involved. Stakeholders are contacted at least annually to update information and survey for needs and solutions.

The Franklin Transit Authority is also represented on the Nashville Area MPO (by The TMA Group and the City of Franklin) and partners with the Regional Transportation Authority, the State of Tennessee, the City of Franklin, and Williamson County to find solutions to mobility problems.

LAST NAME	1st Name	ORGANIZATION	PHONE	1ST Class
Neal	David	Amerisuites-CS	(615) 771-8900	
Bottorff	Sharon	ARC of Williamson County		
Witt	Steve	Bank of America-Hillsboro Branch	(615) 791-3577	
Spiller	Dupre	Baymont Inn	(615) 791-7700	
Blackburn	Kenny	Bellsouth	214-5904	BUS
Myers	Fred	Best Western Franklin Inn	(615) 790-0570	
Bowlby	William	Bowlby & Associates	(615) 661-5838	ASSOC
Corder	Leon	Boys & Girls Club	(615) 794-4800	
Aycock	Coleman	Brentwood Chamber of Commerce	(615) 373-1595	ASSOC
Ahlberg	Suzie	Brentwood-Cool Springs Chamber of Commerce	(615) 373-1595	ASSOC
Jackson	Linda Crockett	Bridges of Williamson County	(615) 599-5777	
LeHew	Calvin	Calvin LeHew & Co.	(615) 791-1777	BUS
Cross	Jim	Century Construction	(615) 377-6111	BUS
Ralley	Scott	Christ Community Church	(615) 465-2261	
Brazil	Ed	Claiborne and Hughes Health Care Center	(615) 791-1103	
Patel	Roger	Comfort Inn	(615) 791-6675	
Dugger	Pam	Community Housing	(615) 790-5556	
Katterjohn	Dana	Cool Springs Galleria	(615) 771-2050	
Hayes	Judy	County Government	(615) 794-5380	GOV
Mills	Mary	County Government	(615) 790-2270	GOV
Rogers	Anderson	County Government	(615) 591-0538	GOV
Emery	Pat	Crescent Resources, Inc.	(615) 771-0770	BUS
Chandler	Rhonda	Days Inn - Carothers Rd.	(615) 799-1140	
Brazil	Mary	Department of Human Services	(615) 790-5965	
Stevenson	Sharon	Department of Human Services	(615) 790-5502	
Klatt	Dan	DNA	(615) 794-0019	
Williams	Nancy	Downtown Franklin Association	(615) 591-8500	
Howard	Barry	Downtown Franklin NBHD Association	(615) 794-6030	
Enoch	Cheryl	Earl's Fruit Stand	(615) 794-5212	
Denton	Denny	First Missionary Baptist Church	(615) 720-0576	
Moody	Rick	First Tennessee Bank		BUS
Riggs	Kevin	Franklin Community Church	(615) 794-7452	
Caldwell	Valerie	Franklin Community Ministries	(615) 468-2200	
Dummermuth	Dan	Franklin Family YMCA	(615) 591-0322	
Dughman	Peggy	Franklin Housing Authority	(615) 794-1247	
Steele	Wanda	Franklin Housing Authority	(615) 794-1247	
Ginn	Richard	Franklin Tomorrow	(615) 791-0688	
Ncncy	Conway	Franklin-Williamson County Chamber	(615) 794-1225	ASSOC

LAST NAME	1st Name	ORGANIZATION	PHONE	1ST Class
Duncan	Ralph	Graceland Community Church	(615) 791-0483	
King	Cheryl A.	Graceworks Ministries, Inc.	(615) 794-9055	ASSOC
Baylor	Marty	Hampton Suites	(615) 771-7225	
Lewter	Tracey	Harpeth Hills Apartments	(615) 794-3263	
Pearce	Mary	Heritage Foundation	(615) 591-8502	ASSOC
Hargrove	Danny	Homestead Village	(615) 771-7600	
Patel	Huss	Howard Johnson	(615) 591-5618	
Blair	Robert W.	Inner City Coalition	(615) 794-6524	ASSOC
Barnhill	Clyde	J.L. Clay Center	(615) 794-7853	
Forbes	Jane	Lions Club of Franklin	(615) 790-3475	ASSOC
Thompson	Matt	Lowes	(615) 771-3412	
Magli	Boyce	Magli Realty Company	(615) 794-5484	BUS
Kellor	Jim	Marriott Cool Springs	(615) 771-0889	
Drury	Ralph	Mercy Children's Clinic	(615) 790-6748	
Simpson	Jeff	Mid Cumberland HRA	(615) 790-9287	
Simms	Marie	Mid Cumberland Regional Transit	(615) 790-5791	
Willis	Debbie	Midcumberland HRA	(615) 790-9287	
Spears	Jerry	Mid-Cumberland Transit	(615) 794-9662	
Smith	Peggy	Peggy's Place	(615) 790-6408	
Libby	Meridith	PRIMUS	(615) 315-7937	BUS
Chaun	Patrik	Quality Inn	(615) 591-5678	
Patel	Steve	Ramada Inn Limited	(615) 791-4004	
Murphy	Bob	RPM & Associates	(615) 370-8410	ASSOC
Sargeant	Charles	State Representative	(615) 741-6808	GOV
Williams	Mike	State Representative	(615) 741-4389	GOV
Blackburn	Marsha	US Respresentative	(615) 741-2495	GOV
Williams	Chris	Strong Tower Church	(615) 791-7050	
Burt	David	Telco, Inc.	(615) 377-9910	ASSOC
Stein	Mort	Trace Realty	(615) 791-5774	BUS
Rhinehart	Donald	Wal-Mart Supercenter	(615) 771-0929	BUS
Krahenbill	Jennifer	Waves, Inc.	(615) 794-7955	ASSOC
Sawyers	Hewitt	West Harpeth Primitive Baptist Church	(615) 794-5255	ASSOC
Largen	Matt	Williamson County Development	(615) 261-2880	GOV
Murdic	Thomas	Williamson County Grand Jury	(615) 794-6029	CNTY
McDonald	James	Williamson County Health Department	(615) 794-1542	
Schroer	John	City of Franklin	794-8334	GOV