

Northwest Tennessee Human Resource Agency Coordinated Human Service Transportation Plan

Purpose of Plan

To identify gaps in the current services, develop a plan to meet these gaps and determine new ways services can be better coordinated.

Service Area

The Northwest Tennessee area consists of the following counties: Benton, Carroll, Crockett, Dyer, Gibson, Henry, Lake, Obion, and Weakley.

Public Participation

Public participation has been a key element in the development of the Northwest Tennessee Human Resource Agency Coordinated Human Services Transportation Plan. Information gathered from surveys has helped assess the needs of the communities in the Northwest Tennessee area. Stakeholders continue to work diligently to identify the unmet transportation needs of our service area.

Stakeholders

Stakeholders have proven to be a vital part in the development of the Northwest Tennessee Human Resource Agency Coordinated Human Service Transportation Plan and are key members of our communities. They work with individuals, groups, and agencies that are currently using our present system and those with unmet transportation needs. These stakeholders are aware of the importance of their input to help alleviate those unmet needs. Coordination between the stakeholders and the Northwest Tennessee Human Resource Agency Public Transportation Program is an ongoing effort. Nwthra is currently working with the following stakeholders:

Department of Childrens Services
Department of Human Services
Division of Rehabilitation Services

Department of Health
West Tennessee Career Centers
Davita Dialysis Clinics
Carey Counseling Center
Adult Learning Centers
Tennessee Technology Centers
Martin Housing Authority
Tennessee Carriers

List of Identified Needs

Through the surveys and the local stakeholders meetings, the following list of needs was identified. They are listed in order of importance.

Weekend / After Hours Services
Holiday Services
Non-emergency Stretcher Services
Disabled Veterans Route Services to Nashville/Memphis
Senior Citizen Special Needs
Routes for Disabled to Employment Sites
New Equipment for Disabled Riders

Plan of Action

High priority unmet needs will be addressed through a combination of funding sources, including New Freedom Program, Section 5311, Section 5310, Section 5309, and Job Access, with coordination from stakeholders in implementing of programs for greater efficiency. Medium and low priority unmet needs will be accomplished as revenue sources are available.