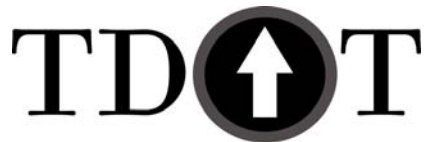


STATE OF TENNESSEE
PUBLIC TRANSPORTATION DIRECTORY
DIRECTORY 2009



Multimodal
TRANSPORTATION RESOURCES
A Division of TDOT

Compiled by:
Tennessee Department of Transportation
Division of Multimodal Transportation Resources



INTRODUCTION

This directory, published by the Tennessee Department of Transportation, Division of Multimodal Transportation Resources to encourage and assist communication among the many agencies with responsibilities for public transportation in Tennessee.

The directory includes public transit operators as well as governmental agencies responsible for planning, regulating, and funding public transportation.

Please send any corrections and/or additions to:

Tennessee Department of Transportation
Division of Multimodal Transportation Resources
505 Deaderick Street – Suite 1800
Nashville, Tennessee 37243

TABLE OF CONTENTS

<u>Section</u>	<u>Page</u>
I. Urban Transit Systems	4
II. Rural Transit Systems	13
III. Local Planning Commissions	19
IV. Development Districts	24
V. State Agencies	28
VI. Federal Agencies	33
VII. Commuter Transportation Organizations	35
VIII. Other Organizations	39
IX. Area Agencies on Aging & Disability	42
X. RPO Transportation Planning Coordinators	45

SECTION I

URBAN TRANSIT SYSTEMS

This section includes the eighteen publicly owned urban transit systems in Tennessee:

- Bristol Tennessee Transit System
- Chattanooga Area Regional Transportation Authority
- Clarksville Transit System
- Cleveland Urban Area Transit System
- Franklin Transit System
- Gatlinburg Mass Transit System
- Jackson Transit Authority
- Johnson City Transit System
- Kingsport Area Transit System
- Knoxville Area Transit
- Lakeway Area Transit
- Memphis Area Transit Authority
- Murfreesboro Transit
- Nashville Metropolitan Transit Authority
- City of Oak Ridge
- Pigeon Forge Fun Time Trolleys
- Regional Transit Authority
- City of Sevierville

Bristol Tennessee Transit System (BTTS)

PO Box 1189

104 8th Street

Bristol TN 37621-1189

Phone: 423-989-5586

Fax: 423-989-5717

Website: www.bristoltn.org/Transportation.cfm

Rex Montgomery, Transportation Planning Manager 423-989-5519

rmontgomery@bristoltn.org

Chattanooga Area Regional Transportation Authority (CARTA)

1617 Wilcox Boulevard

Chattanooga TN 37406

Phone: 423-629-1411

Fax: 423-698-2749

Website: www.gocarta.org

Steve Jett, Chairman

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Tom.Dugan@gocarta.org

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Ron.Sweeney@gocarta.org

Jill Veron, Director of Planning and Transportation

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Jim Queen, Manager of Care-A-Van 423-629-9038

JimQueen@gocarta.org

Reginald Ferguson, Safety Coordinator

ReggieFerguson@gocarta.org

Matthew Higgins, Manager of Incline 423-821-4224

MatthewHiggins@gocarta.org

Annie Powell, Manager of Research and Grants

AnniePowell@gocarta.org

Don Watson, Director of Maintenance

DonWatson@gocarta.org

Kelley Lopez, Comptroller

KelleyLopez@gocarta.org

Jim Bowen, Director of Special Projects

JimBowen@gocarta.org

Veronica Peebles, Manager of Communications

VeronicaPeebles@gocarta.org

David Stevens, Manager of Schedules and Claims

DavidStevens@gocarta.org

Clarksville Transit System (CTS)

430 Boillin Lane
Clarksville TN 37040
Phone: 931-553-2430
Fax: 931-553-2401
Website: www.cityofclarksville.com

Jimmy Smith, Director
jsmith@cityofclarksville.com
Lorraine Foust, Chief Accountant
lfoust@cityofclarksville.com
Arthur Bing, Deputy Transit Director
abing@cityofclarksville.com

Cleveland Urban Area Transit System (CUARTS/SETHRA)

1250 Old Chattanooga Pike
Cleveland, TN 37311
Bill Walker, CUARTS Director
bwalker@sethra.us
Phone: 423-478-1396
Fax: 423-478-3199
Website: www.cityofclevelandtn.com

Franklin Transit Authority

PO Box 266
708 Columbia Avenue
Franklin TN 37065
Phone: 615-790-0604
Fax: 615-790-4091
Website: www.franklinrolleys.org

Vernon Gerth, Assistant City Administrator for Community & Economic Development
vgerth@tmagroup.org
Debbie Henry, Executive Director
dhenry@tmagroup.org
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dthorne@tmagroup.org
Sue Connor, Transportation Manager
sconner@tmagroup.org
Calveta Burger, Business Manager 615-628-0257
cburger@tmagroup.org
Allyson Shumate, Grant & Funding Administrator 615-628-0265
ashumate@tmagroup.org

Gatlinburg Mass Transit System

PO Box 5 – City Hall
88 River Road - Suite 101
Gatlinburg TN 37738
Phone: 865-436-3897
Fax: 865-430-1316
Website: www.ci.gatlinburg.tn.us

Cindy Cameron Ogle, City Manager 865-436-1400

cogle@ci.gatlinburg.tn.us

David Beeler, Finance Director 865-436-1403

Buddy Parton, Mass Transit Manager

buddyp@ci.gatlinburg.tn.us

Jackson Transit Authority (JTA)

PO Box 102
241 E Deaderick Street
Jackson TN 38301
Phone: 731-423-0200
Fax: 731-424-9323
Website: www.ridejta.com

Donna Hodge, Chairman

Johnny Gullett, General Manager Ext 104

jgullett@ridejta.com

Michele Jackson, Marketing/Planning Coordinator Ext 102

mjackson@ridejta.com

Charles Smith, Maintenance Manager Ext 108

Travis Franklin, Transportation Manager Ext 207

Johnson City Transit System (JCTS)

City Hall
137 West Market Street
Johnson City TN 37604
Phone: 423-929-7119
Fax: 423-434-6280
Website: www.johnsoncitytransit.org

Eldonna Janutolo, Transit Director 423-434-6274

JCT99@johnsoncitytransit.org

Jane Fillers, Transportation Project Manager 423-434-6268

jfillers@johnsoncity.org

Donna Bridwell, Transit Planner 423-434-6269

dbridwell@johnsoncity.org

Kingsport Area Transit Service (KATS)

City Hall
225 West Center Street
Kingsport TN 37660
Phone: 423-224-2613
Fax: 423-224-2615
Website: www.kingsporttransit.org

Gary Taylor, Transit Director 423-224-2612

taylor@ci.kingsport.tn.us

Bill Herring, Scheduler/Dispatcher

herring@ci.kingsport.tn.us

Lisa Kendrick, Secretary 423-224-2611

kendrick@ci.kingsport.tn.us

Knoxville Area Transit (KAT)

1135 Magnolia Avenue
Knoxville TN 37917-7740
Phone: 865-215-7800
Fax: 865-215-7820
Website: www.katbus.com

Don Sproles, Chairperson

Cindy McGinness, General Manager 865-215-7824

cmcginnis@cityofknoxville.org

Melissa Roberson, Chief Administrative Officer 865-215-7830

mroberson@cityofknoxville.org

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bwoodiel-brill@cityofknoxville.org

Rodney Boone, Director of Operations 865-215-7801

rboone@cityofknoxville.org

Si McMurray, Chief Maintenance Officer, 865-215-7803

smcmurray@cityofknoxville.org

Beverly Campbell, Chief Operating Officer 865-215-7815

bcampbell@cityofknoxville.org

Cliff Reynolds, Director of Risk Management 865-215-7802

creynolds@cityofknoxville.org

Lakeway Area Transit (Morristown)

PO Box 1499
100 W 1st North Street
Morristown, TN 37816-1499
Phone: 423-581-6277
Fax: 423-585-4679

Rich DesGroseilliers, Transportation Planning Coordinator
richd@mymorristown.com

Memphis Area Transit Authority (MATA)

1370 Levee Road
Memphis TN 38108-1011
Phone: 901-722-7100
Fax: 901-722-7123
Website: www.matatransit.com

Ray Holt, Chairperson 901-722-7114
William Hudson, President/General Manager 901-722-7117
whudson@matatransit.com
Tom Fox, Assistant General Manager of Administration 901-722-7160
tfox@matatransit.com
Maury Miles, Grants and Contracting Officer 901-722-7118
vanmiles@matatransit.com
Gil Noble, Director of Finance 901-722-7162
gnoble@matatransit.com
Yuri Chambers, Safety / Security 901-722-0303
[ychambers@matatransit.com](mailto:y Chambers@matatransit.com)
Alvin Pearson, Assistant General Manager of Operations 901-722-7101
apearson@matatransit.com

Murfreesboro Transit (ROVER)

111 West Vine Street
Murfreesboro TN 37133-1139
Phone: 615-494-1233
Fax: 615-494-4591
Website: www.murfreesborotn.gov

Bob Nugent, Public Transportation Director
bnugent@murfreesborotn.gov

Nashville Metropolitan Transit Authority (MTA)

130 Nestor Street

Nashville TN 37210

Phone: 615-862-5969

Fax: 615-862-6208

Website: www.nashvillemta.org

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Bill Barnes, Vice Chair 615-862-6262

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paul.ballard@nashville.gov

Robert Baulsir, Chief Operating Officer 615-862-6178

robert.baulsir@nashville.gov

Ed Oliphant, Chief Financial Officer 615-862-6129

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James McAteer, Director of Planning 615-862-6119

james.mcateer@nashville.gov

Timothy Sanderson, Director of Administration

timothy.sanderson@nashville.gov

Patricia Harris-Morehead, Director of Communications 615-880-3943

patricia.harris.morehead@nashville.gov

Lora Baulsir, Director of Customer Care 615-862-6148

lora.baulsir@nashville.gov

Earl Rhodes, Safety Manager, 615-862-6207

earl.rhodes@nashville.gov

Tim Williamson, Maintenance Manager 615-862-5944

tim.williamson@nashville.gov

Dawn Distler, Operations Manager 615-862-6125

dawn.distler@nashville.gov

Cynthia Whitehead, Access Ride Manager 615-880-3291

cynthia.whitehead@nashville.gov

Shelly McElhaney, Controller 615-862-6144

shelly.mcelhaney@nashville.gov

Patricia Downs, Capital Grants Administrator 615-880-3977

patricia.downs@nashville.gov

John Cannon, Scheduling & Service Planning Manager 615-862-6149

john.cannon@nashville.gov

Brenda Miller, Customer Care Manager 615-862-6128

brenda.miller@nashville.gov

Rob McElhaney, Information Technology Administrator 615-880-3966

rob.mcelhaney@nashville.gov

City of Oak Ridge

PO Box 1
200 South Tulane Avenue
Oak Ridge TN 37830
Phone: 865-482-2785
Fax: 865-482-8357
Website: www.oakridgepublictransit.org

Janis McGinnis, Finance Director 865-425-3402
jmcginnis@corn.org

Pigeon Forge Fun Time Trolleys (PFTS)

PO Drawer 1350
186 Old Mill Avenue
Pigeon Forge TN 37868
Phone: 865-453-6444
Fax: 865-429-7349
Website: www.pigeonforgetrolley.org

Scott Marine, Transit Director
smarine@cityofpigeonforge.com
Earlene Teaster, City Manager 865-453-9061
eteaster@cityofpigeonforge.com

Regional Transportation Authority (RTA)

130 Nestor Street
Nashville, TN 37210
Phone: 615-882-8833
Fax: 615-862-8840
Email: rtanashville.gov

Lora Baulsir, Chief Administrative Officer
lorabaulsir@nashville.gov
Glenda Griggs, Rideshare Manager
glendagriggs@nashville.gov
Sharon Simmons, Job Access Coordinator 615-862-8869
sharonsimmons@nashville.gov

City of Sevierville

PO Box 5500

120 Gary Wade Boulevard

Sevierville TN 37864-5500

Phone: 865-637-5504

Fax: 865-453-5518

Website: www.sevierville.tn.org

Bryon Fortner, Public Works Director 865-429-4567

bfortner@sevierville.tn.org

Steve Hendrix, Assistant City Administrator 865-453-5504

shendrix@sevierville.tn.org

SECTION II

RURAL TRANSIT SYSTEMS

This section includes Tennessee's ten rural transit systems that provide service for the general public:

- East Tennessee Human Resource Agency
- First Tennessee Human Resource Agency
- Hancock County Rural Transportation
- Delta Human Resource Agency
- Mid-Cumberland Human Resource Agency
- Northwest Tennessee Human Resource Agency
- South Central Tennessee Development District
- Southeast Tennessee Human Resource Agency
- Southwest Human Resource Agency
- Upper Cumberland Human Resource Agency

East Tennessee Human Resource Agency (ETHRA)

9111 Cross Park Drive – Suite D-100
Knoxville, TN 37923
Phone: 865-691-2551 / 800-232-1565
Fax: 865-408-0834
Website: www.ethrapublictransit.org

Gordon Acuff, Executive Director
gacuff@ethra.org
Gary Holiway, Transportation Director
gholiway@ethra.org

COUNTIES SERVED:

Anderson	Blount	Campbell	Claiborne	Cocke	Grainger	Hamblen	Jefferson
Knox	Loudon	Monroe	Morgan	Roane	Scott	Sevier	Union

First Tennessee Human Resource Agency (FTHRA)

2203 McKinley Road – Suite 210
Johnson City TN 37604
Phone: 423-461-8233
Fax: 423-461-8247
Website: www.fthra.org / www.nettrans.org

Dale Fair, Executive Director 423-975-5005
dfair@fthra.org
Steve Ferrell, NETTrans Director 423-461-8235
fthraDCO@comcast.net

COUNTIES SERVED:

Carter	Greene	Hawkins	Johnson	Sullivan	Unicoi	Washington
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Hancock County Rural Transportation

109 Willow Street
Sneedville TN 37869
Phone: 423-733-2183
Fax: 423-733-4348
Website: www.hancockcountytransit.org

Greg Marion, County Mayor
Treva Wilder, Transportation Coordinator
trevawilder@yahoo.com

COUNTY SERVED:

Hancock

Delta Human Resource Agency (DHRA)

PO Box 634
915 Highway 51 South
Covington TN 38019
Phone: 901-476-5226
Fax: 901-476-5258
Website: www.deltahra.org

Quincy Barlow, Executive Director

quincybarlow@yahoo.com

Wesley A. Fowler, Transportation Director 901-475-1460 Fax: 901-475-1333

Alan_flwr@yahoo.com

COUNTIES SERVED:

Fayette	Lauderdale	Shelby	Tipton
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Mid-Cumberland Human Resource Agency (MCHRA)

The Oak Towers
1101 Kermit Drive - Suite 300
Nashville TN 37217
Phone: 615-331-6033
Fax: 615-832-8624
Website: www.mchra.com

Jane Hamrick, Executive Director 615-850-3912

jhamrick@mchra.com

Jeff Simpson, Transportation Director 615-850-3928

jsimpson@mchra.com

Daniel Whitaker, Regional Coordinator

dwhitaker@mchra.com

Jerry Spears, Regional Coordinator 615-533-6058

jspears@mchra.com

Michelle Simms, Program Specialist 615-850-3929

msimms@mchra.com

Bob Buckman, Regional Coordinator 615-533-5985

bbuckman@mchra.com

Kathy Weatherspoon, Regional Coordinator 931-289-4118

kweatherspoon@mchra.com

Monique Jackson, TennCare Transportation Coordinator

mjackson@mchra.com

COUNTIES SERVED:

Cheatham	Davidson	Dickson	Houston	Humphreys	Montgomery	
Robertson	Rutherford	Stewart	Sumner	Trousdale	Williamson	Wilson

Northwest Tennessee Human Resource Agency (NWTTHRA)

PO Box 963
124 Weldon Drive
Martin TN 38237
Phone: 731-587-2903
Fax: 731-587-6804
Website: www.nwthratransit.org

John Bucy, Executive Director
John.Bucy@nwtd.org
Tommy Bradberry, Transportation Director Ext 1
Tommy.Bradberry@nwthra.org
Tracy Robbins, Transportation Coordinator Ext 242
Tracy.Robbins@nwthra.org

COUNTIES SERVED:

Benton	Carroll	Crocket	Dyer	Gibson	Henry	Lake	Obion	Weakley
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South Central Tennessee Development District (SCTDD)

PO Box 1346
815 South Main Street
Columbia, TN 38402-1346
Phone: 931-381-2040
Fax: 931-381-2053
Website: www.sctdd.org

Jerry Mansfield, Executive Director 931-490-5881
jmansfield@sctdd.org
Sanford Potts, Transportation Program Director 931-381-4366 Ext 101
spotts@sctdd.org
Anita Turnbow, Assistant Program Director Transportation 931-381-4366 Ext 105
aturnbow@sctdd.org
Barbara Pruitt, Transportation Program Coordinator 931-381-4366 Ext 104
bpruitt@sctdd.org
Terri Garcia, Transportation Program Coordinator 931-381-4366 Ext 100
tgarcia@sctdd.org

COUNTIES SERVED:

Bedford	Coffee	Franklin	Giles	Hickman	Lawrence	Lewis
Lincoln	Marshall	Maury	Moore	Perry	Wayne	

Southeast Tennessee Human Resource Agency (SETHRA)

PO Box 909
312 Resource Road
Dunlap TN 37327-0909
Phone: 423-949-2191 / 800-852-6155
Fax: 423-949-4023
Website: www.sethra.us

Ray Evans, Executive Director Fax: 423-949-2551 Cell: 423-309-7486

Evans_ray@msn.com

Chris Kleehammer, Assistant Executive Director / Transportation Director

Fax: 423-949-2302 Cell: 423-762-0532

ckleehammer@sethra.us

Mary Cookston, 5311 Director Fax: 423-949-5559

mcookston@sethra.us

Bill Walker, CUATS Director (Cleveland) 423-478-1396 Fax: 423-478-3199

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Amanda McCarver, JARC Director

amccarver@sethra.us

Wayne Owens, Hamilton County Director, 423-698-7337 Fax: 423-698-5837

transitwo@comcast.net

COUNTIES SERVED:

Bledsoe	Bradley	Grundy	Marion	McMinn	Meigs	Polk	Rhea	Sequatchie
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Southwest Human Resource Agency (SWHRA)

PO 264
1527 White Avenue
Henderson TN 38340
Phone: 731-989-5111
Fax: 731-989-7057
Website: www.swhra.org

Mike Smith, Executive Director

msmith@swhra.org

Diana Turner, Transportation Director Ext 1130

dturner@swhra.org

Jimmy Honan, Fiscal Director

j_honan@yahoo.com

COUNTIES SERVED:

Chester	Decatur	Hardeman	Hardin	Haywood	Henderson	Madison	McNairy
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Upper Cumberland Human Resource Agency (UCHRA)

3313 Williams Enterprise Drive
Cookeville TN 38506
Phone: 931-528-1127 / 800-968-2472
Fax: 931-526-8305
Website: www.uchra.com

Phyllis Bennett, Executive Director
Rebecca Harris, Transportation Director
Rharris@uchra.com
Sammy Palmer, Assistant Transportation Director
Spalmer@uchra.com
Cindy Stanley, Assistant Transportation Director
Cstanley@uchra.com

COUNTIES SERVED:

Cannon	Clay	Cumberland	DeKalb	Fentress	Jackson	Macon
Overton	Pickett	Putnam	Smith	Van Buren	Warren	White

SECTION III

LOCAL PLANNING COMMISSIONS

This section includes the local agencies responsible for comprehensive planning (e.g., land use, transportation, community facilities) in Tennessee's "urbanized areas":

- City of Bristol Metropolitan Planning Organization
- Chattanooga-Hamilton County-North Georgia Regional Planning Agency
- Clarksville-Montgomery County Regional Planning Commission
- Cleveland Metropolitan Planning Organization
- Jackson Municipal Regional Planning Commission
- Johnson City Metropolitan Planning Organization
- Kingsport Metropolitan Transportation Planning Organization
- Knoxville Regional Transportation Planning Organization
- Lakeway Metropolitan Planning Organization
- Memphis Urban Area Metropolitan Planning Organization
- Metropolitan Planning Commission of Nashville and Davidson County

Bristol Metropolitan Planning Organization

PO Drawer 1189

Bristol TN 37621-1189

Phone: 423-989-5519

Fax: 423-989-5717

Website: www.bristoltn.org/Transportation.cfm

Rex Montgomery, Transportation Planning Coordinator

rmontgomery@bristoltn.org

Chattanooga-Hamilton County-North Georgia Regional Planning Agency

1250 Market Street

Development Resource Center - Suite 2000

Chattanooga TN 37402

Phone: 423-757-5216

Fax: 423-757-5532

Website: www.chcrpa.org

Melissa Taylor, Director of Transportation Planning 423-757-0077

taylor_melissa@mail.chattanooga.gov

Clarksville-Montgomery County Regional Planning Commission

329 Main Street

Clarksville TN 37040

Phone: 931-645-7448

Fax: 931-645-7481

Website: www.cmcrpc.com

Stan Williams, MPO Coordinator Ext 16

stanwilliams@cityofclarksville.com

Cleveland Urban Area MPO (CUAMPO)

PO Box 1519

185 2nd Street NE – Suite 1

Cleveland TN 37311

Phone: 423-479-1913

Fax: 423-559-3373

Website: www.cityofclevelandtn.com

Greg Thomas, Transportation Planning Coordinator

gthomas@cityofclevelandtn.com

Jackson Municipal Regional Planning Commission

111 East Main Street – Suite 201

Jackson TN 38301

Phone: 731-425-8275

Fax: 731-425-8281

Website: www.cityofjackson.net/departments/planning/MPO.html

Keith Donaldson, Transportation Planning Coordinator

kdonaldson@cityofjackson.net

Johnson City Metropolitan Planning Organization

137 West Market Street

Johnson City TN 37604

Phone: 423-434-6272

Fax: 423-434-6287

Website: www.jcmpo.org

Glenn Berry, Transportation Coordinator

glennberry@jcmpo.org

Jeff Rawles, Project Manager 423-434-6270

jrawles@jcmpo.org

Kingsport MPO

225 West Center Street

Kingsport TN 37660

Phone: 423-224-2677

Fax: 423-224-2756

Website: www.kingsportmpo.com

Bill Albright, Transportation Planning Manager

albright@ci.kingsport.tn.us

Chris Campbell, MPO Coordinator 423-224-2670

campbell@ci.kingsport.tn.us

Jack Qualls, MPO Planner 423-224-2857

qualls@ci.kingsport.tn.us

Knoxville Regional Transportation Planning Organization

400 N Main Street - Suite 403

Knoxville TN 37902

Phone: 865-215-2500

Fax: 865-215-2068

Website: www.knoxtrans.org

Jeff Welch, TPO Director 865-215-3790

jeff.welch@knoxtrans.org

Doug Burton, Principal Planner 865-215-3824

doug.burton@knoxtrans.org

Lakeway Area Metropolitan Transportation Planning Organization

100 W 1st North Street

Morristown TN 37814

Phone: 423-581-6277

Fax: 423-585-4679

Website: www.lamtpo.org

Rich DesGroseilliers, MTPO Coordinator

richd@mymorristown.com

Memphis-Shelby County Department of Regional Services

1075 Mullins Station Road

Memphis TN 38134-7795

Phone: 901-379-7860

Fax: 901-379-7865

Website: www.dpdgov.com

Martha Lott, Administrator

Martha.lott@shelbycountyttn.gov

Nashville Metropolitan Planning Organization

800 Second Avenue South

Nashville TN 37201

Phone: 615-862-7204

Fax: 615-880-2450

Website: www.nashvillempo.org

Michael Skipper, Director

skipper@nashvillempo.org

Jeffrey Leach, Accountant 615-862-7159

jeffrey.leach@nashville.gov

SECTION IV

DEVELOPMENT DISTRICTS

This section includes Tennessee's nine development districts which are responsible for regional planning and coordination of various federal, state, and local programs, including a number of programs related to public transportation:

- East Tennessee Development District
- First Tennessee Development District
- Memphis Area Association of Governments
- Greater Nashville Regional Council
- Northwest Tennessee Development District
- Rural Planning Organizations (RPO) Section
- South Central Tennessee Development District
- Southeast Tennessee Development District/Chattanooga Area Regional
- Southwest Tennessee Development District
- Upper Cumberland Development District

East Tennessee Development District

PO Box 249

Alcoa TN 37701

Phone: 865-273-6003

Fax: 865-273-6010

Website: www.discoveret.org/etdd/front_page.htm

Terry Bobrowski, Executive Director

tbobrowski@etdd.org

Jennifer Lento, Transportation Planner

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First Tennessee Development District

207 North Boone Street – Suite 800

Johnson City TN 37604-5699

Phone: 423-928-0224

Fax: 423-928-5209

Website: www.ftdd.org

Susan Reid, Executive Director

Memphis Area Association of Governments (MAAG)

1420 Union Avenue – Suite 410

Memphis TN 38104-3695

Phone: 901-729-2871

Fax: 901-729-4107

John W. Sicola, Executive Director

Jwsicola@maagov.org

Greater Nashville Regional Council (GNRC)

501 Union Street – 6th Floor

Nashville TN 37219-1705

Phone: 615-862-8828

Fax: 615-862-8840

Website: www.gnrc.org/

Sam Edwards, Executive Director / Legal Counsel

Phil Armor, Deputy Executive Director / Director of Regional Planning

Northwest Tennessee Development District

PO Box 963
124 Weldon Drive
Martin TN 38237
Phone: 731-587-4215
Fax: 731-587-4587
Website: www.nwtddhra.org

John Bucy, Executive Director
John.Bucy@nwtdd.org
Tommy Bradberry, Transportation Director
Tommy.Bradberry@nwthra.org

Rural Planning Organization (RPO) Section

505 Deaderick Street - Suite 900
James K Polk Building
Nashville, TN 37243-0344
Phone: 615-253-2419
Fax: 615-532-8451

Del Truitt, Rural Planning Coordinator
Del.Truitt@state.tn.us

South Central Tennessee Development District

P O Box 1346
Columbia TN 38402-1346
Phone: 931-381-2040
Fax: 931-381-2053
Website: www.sctdd.org

Jerry Mansfield, Executive Director
jmansfield@sctdd.org
Sanford Potts, Transportation Director
spotts@sctdd.org

Southeast Tennessee Development District/Chattanooga Area Regional Council of Governments (CARCOG)

PO Box 4757
Chattanooga TN 37405
Phone: 423-266-5781
Fax: 423-267-7705
Website: www.sedev.org/www

Beth Jones, Executive Director 423-424-4241
bjones@sedev.org
Phyllis Casavant, Deputy Director 423-424-4251
pcasavant@sedev.org

Southwest Tennessee Development District

27 Conrad Drive – Suite 150
Jackson TN 38305-2850
Phone: 731-668-7112
Fax: 731-668-6421
Website: www.swtd.org

Joe W. Barker, Executive Director 731-668-6402
jwbarker@swtd.org

Upper Cumberland Development District

1225 South Willow Avenue
Cookeville TN 38506
Phone: 931-432-4111
Fax: 931-432-6010
Website: www.ucdd.org

Wendy Askins, Executive Director
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SECTION V

STATE AGENCIES

This section includes State agencies with responsibilities related to public transportation:

- Division of Multimodal Transportation Resources
- Tennessee Commission on Aging and Disability
- Tennessee Department of Education
- Tennessee Department of Health
- Tennessee Department of Human Services
- Tennessee Department of Mental Health and Developmental Disabilities
- Tennessee Department of Safety
- Tennessee Department of Transportation
- Tennessee State Planning Office
- Tennessee Department of Labor and Workforce Development
- Tenn Care Bureau

Division of Multimodal Transportation Resources

505 Deaderick Street - Suite 1800
James K Polk Building
Nashville TN 37243
Phone: 615-741-2781
Fax: 615-253-1482

Paula J. Shaw, Director of Program Operations 615-253-1055

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Sherri Carroll, Assistant Director of Program Operations 615-253-1043

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Eddie Stott, Controller 615-253-1035

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Office of Passenger Transportation

Nellie Patton, Transportation Manager II 615-741-2781

Nellie.Patton@state.tn.us

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Jerry.Roache@state.tn.us

Bennie Nicholson, Transportation Specialist I 615-253-1044

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Harriet.Martin@state.tn.us

Susan Ralph, Transportation Specialist I 615-741-2963

Susan.Ralph@state.tn.us

Dironna Belton, Transportation Planner 3 615-253-1035

Dironna.Belton@state.tn.us

Administrative Staff

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Laura Vaden, Administrative Secretary 615-253-1053

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Jane Bratcher, Secretary 615-253-1051

Jane.Bratcher@state.tn.us

Offices of Contract Management, Waterways, Rail & Freight Compliance

Brandon Powers, Transportation Manager II 615-253-1047

Brandon.Powers@state.tn.us

LaRosa Collier, Transportation Manager I 615-253-1034

LaRosa.Collier@state.tn.us

George Coleman, Transportation Specialist I 615-253-1033

George.Coleman@state.tn.us

Bill Hayes, Transportation Specialist I 615-253-1028

Bill.Hayes@state.tn.us

Gina Pointer, Transportation Specialist I 615-253-5518

Gina.Pointer@state.tn.us

John Onofua, Transportation Planner 4 615-253-1032

John.Onofua@state.tn.us

Karen Cooperwood, Transportation Planner 3 615-253-5298

Karen.Cooperwood@state.tn.us

Ronda Hirst, Transportation Planner 3 615-741-9389

Ronda.Hirst@state.tn.us

Gary Ferguson, Transportation Planner 3 615-253-1030

Gary.A.Ferguson@state.tn.us

Tennessee Commission on Aging and Disability

500 Deaderick Street - 8th Floor

Andrew Jackson Building

Nashville TN 37243-0860

Phone: 615-741-2056

E-mail: tnaging.tnaging@state.tn.us

Tennessee Department of Education

710 James Robertson Parkway – 6th Floor

Andrew Johnson Tower

Nashville TN 37243-0375

Phone: 615-741-2731

E-mail: education.comments@state.tn.us

Tennessee Department of Health

425 5th Avenue North – 3rd Floor

Cordell Hull Building

Nashville TN 37247-0101

Phone: 615-741-3111

E-mail: TN.Health@state.tn.us

Tennessee Department of Human Services

400 Deaderick Street – Suite 15
Citizens Plaza Building
Nashville TN 37203
Phone: 615-313-4700
E-mail: Human-Services.Webmaster@state.tn.us

Tennessee Department of Mental Health & Developmental Disabilities

425 5th Avenue North – 3rd Floor
Cordell Hull Building
Nashville TN 37243-0675
Phone: 615-532-6500

Office of Communications 615-532-6610
E-mail: oc.tdmhdd@state.tn.us

Office of Consumer Affairs 1-800-560-5767
E-mail: oca.mhdd@state.tn.us

Tennessee Department of Safety

1150 Foster Avenue
Nashville TN 37249-1000
Phone: 615-741-3954
E-mail: Safety@tn.gov

Tennessee Department of Transportation

505 Deaderick Street – Suite 700
James K Polk Building
Nashville TN 37243-0349
Phone: 615-741-2848
Website: www.tdot.state.tn.us

Gerald F. Nicely, Commissioner
Ed Cole, Chief of Environment & Planning 615-741-0791
Julie Oaks, Public Information Office 615-741-2331

Tennessee State Planning Office

403 7th Avenue North
State Library and Archives
Nashville TN 37243-0312
Phone: 615-741-2764
Fax: 615-532-2472

**Tennessee Department of Labor & Workforce Developmental Worker's
Compensation Division**

220 French Landing Drive
Nashville TN 37243-1002
Phone: 615-532-4812 or 800-332-2667
E-mail: wc.info@state.tn.us

Bureau of TennCare

310 Great Circle Road
Nashville TN 37243
Phone: 800-342-3145
E-mail: tenn.care@state.tn.us

SECTION VI

FEDERAL AGENCIES

This section includes federal agencies with responsibilities related to public transportation:

- Federal Transit Administration, U.S. Department of Transportation
- Federal Transit Administration-Region IV
- Federal Highway Administration Southern Resource Center
- Federal Highway Administration (Tennessee Division)
- FTA RTAP National Program

Federal Transit Administration, U.S. Department of Transportation

400 Seventh Street SW
Washington DC 20590
Phone: 202-366-4040
Fax: 202-366-3472

Federal Transit Administration - Region IV

230 Peachtree Street NW - Suite 800
Atlanta GA 30303
Phone: 404-865-5600
Fax: 404-865-5605

Dr. Yvette Taylor, Regional Administrator
Jamie Pfister, State Programs Leader
David Schilling, Community Planner 404-865-5645

Federal Highway Administration Southern Resource Center

61 Forsyth Street SW - Suite 17T26
Atlanta GA 30303-3104
Phone: 404-562-3570
Fax: 404-562-3700

Federal Highway Administration (Tennessee Division)

640 Grassmere Park Road - Suite 112
Nashville TN 37211
Phone: 615-781-5770
Fax: 615-781-5773

Bobby Blackmon, Division Administrator

FTA RTAP National Program

1401 K Street NW – 11th Floor
Washington DC 20005
Phone: 202-408-9541
Fax: 202-408-9542

SECTION VII

COMMUTER TRANSPORTATION ORGANIZATIONS

This section includes persons and organizations which are involved in the operation and/or sponsorship of ridesharing and related commuter transportation activities in Tennessee:

- Association for Commuter Transportation (ACT)
- City of Johnson City
- Knoxville Commuter Pool (Center for Transportation Research, UT)
- Tennessee Vans (TN Vans Nashville Office)
- Memphis Area Rideshare
- Murfreesboro Transit
- Nashville Metropolitan Transit Authority (MTA)
- Regional Transportation Authority (RTA)
- Tennessee Department of Transportation (TDOT)
- The TMA Group
- Upper Cumberland Human Resource Agency (UCHRA)

Association for Commuter Transportation (ACT)

PO Box 15542

Washington DC 20003-0542

Phone: 202-546-5478

Fax: 202-546-6922

Website: www.actweb.org

City of Johnson City

137 Market Street

Johnson City TN 37604

Phone: 423-434-6272

Fax: 423-434-6280

Glenn Berry, Transportation Planning Coordinator

glennberry@jcmppo.org

Knoxville Commuter Pool

Center for Transportation Research

University of Tennessee

309 Conference Center Building

Knoxville TN 37996-4113

Phone: 865-974-7433

Fax: 865-974-3889

Website: <http://ctr.utk.edu>

Dr. Ted Newsom, Director 865-974-8732

Dr.newsom@utk.edu

Tennessee Vans

TN Vans Nashville Office

226 Capitol Boulevard – Suite 606

Nashville, TN 37219-1804

Phone 800-444-VANS

Website: <http://ctr.utk.edu>

Bill Gilpin, Project Coordinator 1-800-444-VANS

Dr. Ted Newsom, Director 865-974-8732

Dr.newsom@utk.edu

Memphis Area Rideshare

Department of Regional Services
1075 Mullins Station Road
Memphis TN 38134-7795
Phone: 901-379-7842
Fax: 901-379-7865
Website: www.dpdgov.com

Gwen Harvey, Rideshare Program Coordinator
gharvey@co.shelby.tn.us

Murfreesboro Transit (ROVER)

111 West Vine Street
Murfreesboro TN 37133-1139
Phone: 615-494-1233
Fax: 615-494-4591
Website: www.murfreesborotn.gov

Bob Nugent, Public Transportation Director
bnugent@murfreesborotn.gov

Nashville Metropolitan Transit Authority (MTA)

130 Nestor Street
Nashville TN 37210
Phone: 615-862-5969
Fax: 615-862-6208
Website: www.nashvillemta.org

Paul Ballard, Chief Executive Officer
paul.ballard@nashville.gov

Regional Transportation Authority (RTA)

130 Nestor Street
Nashville TN 37210
Phone: 615-862-8833
Fax: 615-862-8840
E-mail: rta@nashville.gov

Lora Baulsir, Chief Administrative Officer
Glenda Griggs, Rideshare Manager
Sharon Simmons, Job Access Transportation Coordinator

Tennessee Department of Transportation (TDOT)

Division of Multimodal Transportation Resources
505 Deaderick Street - Suite 1800
Nashville TN 37243
Phone: 615-741-2781
Fax: 615-253-1482
Website: www.tdot.state.tn.us/publictrans

The TMA Group

PO Box 266
708 Columbia Avenue
Franklin TN 37065
Phone: 615-790-4005
Fax: 615-790-4091
Website: www.tmagroup.org

Debbie Henry, Executive Director

dhenry@tmagroup.org

Diane Thorne, Chief Regional Transportation Director

dthorne@tmagroup.org

Sue Connor, Transportation Manager

sconnor@tmagroup.org

Calveta Burger, Business Manager

cburger@tmagroup.org

Allyson Shumate, Grant and Funding Administrator

ashumate@tmagroup.org

Upper Cumberland Human Resource Agency (UCHRA)

3313 Williams Enterprise Drive
Cookeville TN 38506
Phone: 931-528-1127
Fax: 931-526-8305
Website: www.uchra.com

Phyllis Bennett, Executive Director

Rebecca Harris, Transportation Director

Rharris@uchra.com

Sammy Palmer, Assistant Transportation Director

Spalmer@uchra.com

Cindy Stanley, Assistant Transportation Director

Cstanley@uchra.com

SECTION VIII

OTHER ORGANIZATIONS

This section includes other organizations with interests in public transportation in Tennessee:

- Center for Transportation Research (CTR)
- Tennessee Public Transportation Association (TPTA)
- Tennessee Transit Training Center (TTTC)
- American Association of State Highway & Transportation Officials (AASHTO)
- American Public Transportation Association (APTA)
- Community Transportation Association of America (CTAA)
- Knoxville/Knox County Community Action Committee

Center for Transportation Research (CTR)

University of Tennessee
600 Henley Street - Suite 309
Knoxville TN 37996-4133
Phone: 865-974-5255
Fax: 865-974-3889
Website: <http://ctr.utk.edu>

Tennessee Public Transportation Association (TPTA)

5311 Overton Road
Nashville TN 37220
Phone: 615-406-1172
Fax: 615-832-2767
Website: www.tntransit.org

Greg Adkins, Executive Director
gadkins@tntransit.org

Tennessee Transit Training Center (TTTC)

Middle Tennessee State University (MTSU)
PO Box 596
Murfreesboro TN 37132
Phone: 615-898-5123 / 888-879-6878
Fax: 615-849-3574
E-mail: ttc@mtsu.edu

Jeanie Shaw, Coordinator
jshaw@mtsu.edu

American Association of State Highway & Transportation Officials (AASHTO)

Standing Committee on Public Transportation
444 North Capitol Street NW - Suite 249
Washington DC 20001
Phone: 202-624-5800
Fax: 202-624-5806

John Horsley, Executive Director 202-624-5811
jhorsley@ashto.org

American Public Transportation Association (APTA)

1666 K Street NW - Suite 1100

Washington DC 20006

Phone: 202-496-4800

Fax: 202-496-4321

Website: www.apta.com

William Millar, President 202-496-4820

wmillar@apta.com

Community Transportation Association of America (CTAA)

1341 G Street NW – 10th Floor

Washington DC 20005

Phone: 800-891-0590

Fax: 202-737-9197

Website: www.ctaa.org

SECTION IX

TENNESSEE AREA AGENCIES ON AGING & DISABILITY

This section includes state agencies with responsibilities related to public transportation:

- AGING Commission of the Mid-South
- East Tennessee Area Agency on Aging & Disability
- First Tennessee Area Agency on Aging & Disability
- Greater Nashville Area Agency on Aging & Disability
- Knoxville/Knox County Community Action Committee
- Northwest Area Agency on Aging
- South Central TN Area Agency on Aging
- Southeast Tennessee Area Agency on Aging
- Southwest Area Agency on Aging
- Upper Cumberland Area Agency on Aging & Disability

AGING Commission of the Mid-South

Kathleen Spears, Executive Director
2670 Union Avenue Extended - Suite 1000
Memphis TN 38112-4416
Phone: 901-324-6333
Fax: 901-327-7755

East Tennessee Area Agency on Aging & Disability

Aaron Bradley, Administrator
East Tennessee Human Resource Agency
9111 Cross Park Drive - Suite D100
Knoxville TN 37923-4517
Phone: 865-691-2551
Fax: 865-531-7216

First Tennessee Area Agency on Aging & Disability

Kathy Whitaker, Director
First Tennessee Development District
207 North Boone Street - Suite 800
Johnson City TN 37604-5699
Phone: 423-928-0224
Fax: 423-928-5209

Greater Nashville Area Agency on Aging & Disability

Ernestine Bowers, Director
Greater Nashville Regional Council
501 Union Street – 6th Floor
Nashville TN 37219-1705
Phone: 615-862-8828
Fax: 615-862-8840

Knoxville/Knox County Community Action Committee

PO Box 51650
2247 Western Avenue
Knoxville TN 37950-1650
Phone: 865-524-3500
Fax: 865-546-0832
Website: www.knoxcac.org

Barbara Kelly, Executive Director

barbara.kelly@knoxcac.org

Barbara Monty, Director 865-524-2786

barbara.monty@knoxcac.org

Karen Estes, Senior Transportation Manager 865-524-0319 Fax 865-546-9013

karen.estes@knoxtransit.org

Northwest Area Agency on Aging

Susan Hill, Director

Northwest Development District

PO Box 963

124 Weldon Drive

Martin TN 38237-0963

Phone: 731-587-4213

Fax: 731-588-5833

South Central TN Area Agency on Aging

Ed Brooks, Director

South Central Tennessee Development District

PO Box 1346

815 South Main Street

Columbia TN 38402-1346

Phone: 931-381-2040

Fax: 931-381-2053

Southeast Tennessee Area Agency on Aging

Phyllis Casavant, Director

Southeast Tennessee Development District

PO Box 4757

535 Chestnut Street

Chattanooga TN 37405-0757

Phone: 423-266-5781

Southwest Area Agency on Aging

Wanda Simmons, Director

Southwest Tennessee Development District

27 Conrad Drive - Suite 150

Jackson TN 38305-2850

Phone: 731-668-6403

Fax: 731-668-6421

Upper Cumberland Area Agency on Aging & Disability

Judy Roberson, Director

Upper Cumberland Development District

1225 South Willow Avenue

Cookeville TN 38506

Phone: 931-432-4111

SECTION X

TENNESSEE RPO TRANSPORTATION PLANNING COORDINATORS

- East Tennessee RPO North
- East Tennessee RPO South
- First Tennessee RPO
- Greater Nashville Regional RPO
- Memphis Area RPO
- Northwest Tennessee RPO
- South Central Tennessee RPO East
- South Central Tennessee RPO West
- Southeast Tennessee RPO
- Southwest Tennessee RPO
- Center Hill RPO
- Dale Hollow RPO

East Tennessee RPO North

East Tennessee Development District
PO Box 249
216 Corporate Place
Alcoa TN 37701-0209
Phone: 865-273-6003
Fax: 865-273-6010

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East Tennessee RPO South

East Tennessee Development District
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Alcoa TN 37701-0209
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Fax: 865-273-6010

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First Tennessee RPO

First Tennessee Development District
207 North Boone Street – Suite 800
Johnson City TN 37604-5699
Phone: 423-722-5091
Fax: 423-928-5209

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Greater Nashville Regional RPO

Greater Nashville Regional Council
501 Union Street – 6th Floor
Nashville TN 37219
Phone: 615-862-8728
Fax: 615-880-3901

Jeff Pancirov, RPO Coordinator
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Memphis Area RPO

Memphis Area Association of Governments
1420 Union Avenue – Suite 410
Memphis TN 38104-3695
Phone: 901-729-2871 Ext 104
Fax: 901-729-4107

Steve Andrews, RPO Coordinator
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Northwest Tennessee RPO

PO Box 963
124 Weldon Drive
Martin TN 38237-0963
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Fax: 731-587-4587

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South Central Tennessee RPO East

South Central Tennessee Development District
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815 South Main Street
Columbia TN 38402-1346
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Fax: 931-381-2053

Sara Brown, RPO Coordinator
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South Central Tennessee RPO West

South Central Tennessee Development District
PO Box 1346
815 South Main Street
Columbia TN 38402-1346
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Fax: 931-381-2053

Sara Brown, RPO Coordinator
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Southeast Tennessee RPO

Southeast Tennessee Development District
PO Box 4757
1000 Riverfront Parkway
Chattanooga TN 37405-0757
Phone: 423-424-4268
Fax: 423-267-7705

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Southwest Tennessee RPO

Southwest Tennessee Development District
27 Conrad Drive – Suite 150
Jackson TN 38305
Phone: 731-668-6412
Fax: 731-668-6421

Monique Hazelwood, RPO Coordinator
Monique@swtdd.org

Center Hill RPO

Upper Cumberland Development District
1225 South Willow Avenue
Cookeville TN 38506
Phone: 931-432-4111
Fax: 931-432-6010

Randy Williams, RPO Coordinator
rwilliams@ucdd.org

Dale Hollow RPO

Upper Cumberland Development District
1225 South Willow Avenue
Cookeville TN 38506
Phone: 931-432-4111
Fax: 931-432-6010

Fran Davis, RPO Coordinator
fdavis@ucdd.org